

Ricky Frame

Staff Product Designer

Experience

Staff Product Designer

Dispel | Remote US | March 2024 - Present

- Led end-to-end design of many 0→1 features for air-gapped OT environments to propel sales deals
- Cut design-to-engineering handoff cycles in half by using Claude Code to open functional PRs
- Designed self-serve reporting that eliminated manual ops bottlenecks, giving customers direct visibility into their resource utilization
- Championed ShadCN design system migration, maintaining consistency across product and engineering

Associate Principal Product Designer

ArisGlobal | Remote US | April 2022 - March 2024

- Led 0→1 design of the LSMV Admin App Rule Builder, improving the services team's ability to configure pilot customer requirements
- Designed across 3 LifeSphere products conducting user interviews and usability tests to validate solutions before engineering investment
- Translated complex pharmaceutical data workflows into structured interfaces for non-technical services teams and customer admins
- Managed Figma component library and UX quality assurance as product design representative for ArisGlobal's design system

Senior UX Designer

Creative2 | Remote US | June 2020 - April 2022

- Led UX/UI and product design end-to-end for agency clients across healthcare, education, and SaaS industries
- Wrote design process documentation and a11y standards that became the team's operating foundation
- Designed web and app interfaces grounded in user research — from discovery through usability validation

Senior Designer, Team Lead

Amplify Publishing Group | Herndon, VA | July 2015 - June 2020

- Managed and led design process for Amplify Publishing clients
- Oversaw design team and mentored junior designers
- Designed and developed client landing pages and websites

Contact

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Education

Google UX Certificate

Professional UX Certificate Program
via Coursera | January 2022

Bachelor of Arts Degree

Graphic Design Concentration

WV Wesleyan College | May 2013

Skills

Software:

Claude, Figma, Github, Lovable, Cursor, VS Code, Slack, Notion, Framer, Shadcn UI, Jira, Confluence

Design:

End-to-End Ownership, Systems Thinking, AI Workflows, Rapid Prototyping, Interaction Design, User Research, Accessibility, Design Systems

Workplace:

Organization, Leadership, Systems Thinking, Collaboration, Presentation, Creativity, AI Innovation, Storytelling